

Troubleshooting Guide for ACE LEDS Emergency LED Drivers

1) If the Black/Yellow Wire and the White Wire are connected to Power:

- A. Red LED Test Switch light should be ON.
- **B. Please Note**, the **Solid Black Wire** is an (Output Wire) not an Input Wire and should be left capped off if not being used.

2) If Battery has been charged:

- **A.** LED Load should light whenever the Red LED Test Switch is pushed in.
- **B.** Problem: Red Test Switch Light does not light the LED Load.
 - i. Check that the (two) 2 white Battery Connectors are connected into each other.
 - **ii.** The Battery has been charged for at least 1-2 Hours before testing.
- **3) Problem:** LED Load comes ON, then goes OFF right away when the Red LED Test Switch is pushed; or if the LED Load does not come ON at all:
 - **A.** This would indicate that the Battery is not charged and must be charged for a short duration before testing



Charge Battery Before Testing

Problem: If LED Load will:

- 1. Not light up,
- 2. Light up, then go out after a second or two,
- 3. Flash ON

Resolution: Charge Battery

4) If testing for 90 minutes:

- A. All 10 Watt or less Emergency LED Drivers - Battery **MUST** be charged at least 24 hours.
- B. All Emergency LED Drivers Over >10 Watts-Battery MUST be charged at least 48 hours.
- 5) The shelf life for the LiFePO4-Lithium Ion battery is one (1) year from the date of manufacture:
 - A. A Battery on any Emergency LED Driver needs to be charged for at least 24/48 hours (depending on wattage) if unit has not been installed and is reaching the one (1) year date of manufacture.
 - B. Possible Issues if not charged prior to one (1) year from date of manufacture:
 - i. The battery will not take the charge.

OR

- ii. The battery may not last the full 90 minutes.
- C. If you are unable to determine the date code: CALL (Toll Free)
 800-375-6355 and Press "0"

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